



WILL ROBERTS TAX COLLECTOR

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NEWS FOR IMMEDIATE RELEASE

Nov. 7, 2023

Tax Collector to cut ribbon on new Deltona branch Nov. 8

DeLand, Fla. – Volusia County Tax Collector will fulfill a campaign promise when the doors to the county’s first Deltona branch open next week. Volusia County officials will join Roberts to cut the ribbon on the new Volusia County Tax Collector branch at 3 p.m., Nov. 8, at 1200 Deltona Boulevard.

“Deltona has the most residents of any city in Volusia County,” Roberts explained. “Those residents need convenient access to the services provided by the tax collector. This one-stop location will not only serve the current population but also the influx of new residents who will need our services.”

With the opening of the new branch at 8 a.m., Nov. 14, citizens will be able to conduct tag, title, driver license and property tax transactions in one location at the same time. Before Roberts was elected in 2020, residents had to visit two different offices for vehicle registrations and driver licenses. State law only allows driver license services to be provided by the State of Florida or elected tax collectors.

“This one-stop shop is more than a convenience for Deltona residents,” said Volusia County Tax Collector Will Roberts. “The branch also will decrease the heavy volume at the Orange City branch, which will improve access for all other Southwest Volusia residents who need the same services.”

The new Deltona branch is on the western boundary of the city between Saxon Boulevard and Dirksen Drive. The space was built out from the walls to accommodate 11 stations, a check-in area, small offices, a supply room, an employee break room, restrooms, and a lobby. The space is 6,840 square feet.

Roberts added that the project was completed two months ahead of schedule. He credited good working relationships with the County of Volusia, the City of Deltona, and the State of Florida for being able to accelerate the projected timeline.

The process of opening the Deltona branch was not as quick as Roberts would have liked. After completing the mandatory transition of existing driver license offices from the State, Roberts ramped up his search for space in the city in early 2022. Finding commercial space that meets the high-volume needs of a tax collector office proved challenging. Working with and through governmental partners, Roberts was able to locate an acceptable space, complete construction and install the necessary technology.

Since taking office in January 2021, the Volusia County Tax Collector navigated the transition to an elected tax collector by assuming the two State-operated driver license offices and employees. Roberts also began providing concealed weapon licenses for the first time in Volusia County. With the opening of the Deltona branch, five of the six tax collector branches now offer tag, title, driver license services and property tax collection. Technological improvements have also been made to increase convenience through online transactions and improved customer flow in these high-volume offices.

For more information about the Volusia County Tax Collector, services, and locations, please visit vctaxcollector.org.

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