



WILL ROBERTS **TAX COLLECTOR**

Serving to make a difference

FOR IMMEDIATE RELEASE

Nov. 5, 2021

EXPRESSWAY TOLLS MAY BE PAID WITH VEHICLE REGISTRATION STARTING NOV. 8

DeLand, Fla. – Beginning Nov. 8, customers with unpaid tolls will no longer need to leave the tag and title office to renew a vehicle registration. The Office of Will Roberts – Tax Collector has entered an agreement with the Central Florida Expressway Authority (CFX) that allows the Office to collect unpaid tolls during the vehicle registration process.

“Until now customers would have to leave our office and contact the Central Florida Expressway Authority to clear the vehicle’s record before the registration work could be processed,” said Will Roberts, Volusia County tax collector. “That’s not good customer service. Now we do not have to turn anyone away due to unpaid tolls.”

Florida statute does not allow tax collectors to complete a motor vehicle transaction if the vehicle has outstanding tolls owed to CFX, Roberts explained. Tax collectors are designated agents of the Department of Highway Safety and Motor Vehicles for issuing tag renewals, replacements and transfers and for collecting the associated fees. The new agreement with CFX – a State agency – allows customers to clear unpaid tolls and handle a vehicle registration seamlessly and all in one office.

Customers with unpaid tolls will be charged a \$1 service fee to have a toll cleared at any Volusia County Tax Collector office. CFX sets the amount of the service fee annually.

Roberts added that no additional staff or equipment was needed to provide this service. Established systems were integrated to clear tolls with CFX.

For more information on the Office of Will Roberts – Tax Collector, please visit vctaxcollector.org.

###